



HARDWARE WARRANTY STATEMENT

SPICA INTERNATIONAL WARRANTS TO REPAIR OR REPLACE ANY MANUFACTURING DEFECTS, FAULTS OR PRODUCT DEFECTS ARISING FROM MATERIAL DEFECT OR WORKMANSHIP WITHIN PERIOD SPECIFIED BY STATUTE, AT ITS OWN COST AND IN THE HEADQUARTERS OF OUR AUTHORISED REPAIR SERVICE. IF THE SERVICE REPAIR PERIOD EXCEEDS 10 DAYS, THE WARRANTY PERIOD WILL BE EXTENDED FOR THE TIME OF REPAIR.

THE WARRANTY DOES NOT INCLUDE:

- FAULTS CAUSED BY NON-COMPLIANT OR IMPROPER INSTALLATION
- FAULTS CAUSED BY UNAUTHORIZED OR NEGLIGENT PRODUCT USAGE
- FAULTS CAUSED BY USAGE THAT DOES NOT CONFORM TO THE INSTRUCTIONS OF USE
- FAULTS CAUSED BY INSUFFICIENT PRODUCT MAINTENANCE
- FAULTS CAUSED BY UNAUTHORIZED MODIFICATIONS
- MECHANICAL FAULTS, CAUSED BY THE USER
- FAULTS CAUSED BY POWER LOSSES OR FLUCTUATIONS AND LIGHTNING
- FAULTS CAUSED BY EXTREMES OF TEMPERATURE OR HUMIDITY
- FAULTS CAUSED BY RUNDOWN BATTERIES
- FAULTS CAUSED BY ACCIDENTS, DISASTERS (FIRE, EARTHQUAKE, WAR,...)

THIS WARRANTY DOES NOT APPLY TO COMPONENT PARTS, SUBJECT TO CONSTANT WEAR AND TEAR (PRINTHEADS, TAPES,...). THE WARRANTY WILL BE VOID IN CASES OF UNAUTHORIZED ATTEMPTS TO DISASSEMBLE OR MODIFY THE PRODUCT.

PRODUCT'S LIFE EXPECTANCY IS **5 YEARS**.

WARRANTY PERIOD: 12 MONTHS FOLLOWING THE DATE OF THE DELIVERY TO THE ORIGINAL PURCHASER, BUT NO MORE THAN 13 MONTHS FROM THE DATE OF DELIVERY TO THE AUTHORIZED DEALER.

THIS WARRANTY IS EFFECTIVE UPON A RECEIPT OF THE WARRANTY CARD AND INVOICE.
